

Parish Council monthly update

January 2021
Update

Alkham, Capel-le-Ferne and Hougham.

Information provided by: PCSO 61078 MEGAN KEEHNER, DOVER CSU.

**There have been more fraud related incidents reported this month.
I have engaged with our fraud officer, please see the below with fraud prevention advice:**

The Police, your Bank or official body will never ask for you to –

- Give them your Bank Account details, card numbers, PIN's or Passwords.
- Will never ask you to take money out of your account for them to keep safe by sending a courier to collect it.
- The Police will never ask you to lie to your bank.
- The Police or HMRC will never ask you to pay a fine by purchasing Gift cards and giving them the voucher numbers.

If you get a telephone call, then ask them for their details – what department are they from, where are they based etc. Tell them that you will ring back. Wait at least 10 minutes or use an alternative phone to call or ask a friend/family member to use their phone.

NEVER call the number supplied over the phone by the caller.

- If they say they are the bank, HMRC etc call the number on the back of your bank card OR the number on the legitimate bank website.
- If it is the Police, then ring 101 and ask to speak to the officer by name.

All major phone companies provide a phone blocker service. This will help screen out most phone scams.

Remove yourself from the public phone directory and remove yourself from the public voter's roll. This will remove you from lists held by legitimate companies like 192.com, where people can find out your personal details.

If someone comes to your house advising you need work done/offer a service. Never agree to any work on the doorstep. Politely decline and close the door. If you are concerned work is required, use Trusted Traders and obtain at least three quotes. Never pay for work upfront and always get an invoice.



For more information about policing in your area, visit **www.kent.police.uk**

To report a non-urgent crime online, visit **www.kent.police.uk/contactus**

Parish Council monthly update

When shopping online, **NEVER** pay by a direct bank transfer. Only use reputable websites that you know and trust, make sure you see a padlock symbol when making a purchase, and where possible use a credit card which has insurance for online payments or pay using PayPal Goods & Services.

Beware of Phishing/Smishing. Never respond to unexpected emails or text messages, click on links or attachments, or provide bank details or personal information – no matter how tempting or convincing the message may seem. If you have received an email which you're not quite sure about, forward it to the Suspicious Email Reporting Service (SERS): report@phishing.gov.uk

Never allow someone to gain remote access to your PC in order to download software. Always install the latest software and app updates to protect your device.

Alkham

02/01/2021 – Slip Lane, Alkham – Nuisance Vehicles.

Please report any dangerous driving or nuisance vehicles on the byways in Alkham, to Public Rights Of Way & Access Service, Kent County Council, Also, report to Kent Police via 101 or by making an online report.

Myself and the rural task force are aware of the ongoing issues regarding the nuisance vehicles and will continue to deal with the issue and help make the byways safe.

Capel-Le-Ferne

14/01/2021 – George Close, Capel-Le-Ferne – Burglary.

21/01/2021 – Capel Street, Capel-Le-Ferne – Theft.

Hougham

Nothing to report.



**Kent
Police**

For more information about policing in your area, visit www.kent.police.uk

To report a non-urgent crime online, visit www.kent.police.uk/contactus

Parish Council monthly update

I can be contacted via my email Megan.Keehner@kent.police.uk however for non emergencies, please report this via 101 or make a report on the Kent Police website. For emergencies, call 999. My phone and emails are not manned when I am off duty, so please report via the correct channels.



**Kent
Police**

For more information about policing in your area, visit www.kent.police.uk

To report a non-urgent crime online, visit www.kent.police.uk/contactus